



106 Hyannis Drive
Holly Springs, NC 27540
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Billing Policy

The following is a synopsis of Holly Springs Pediatrics' billing and payment policies.

All co-payments are expected at the time of service. For your convenience, Holly Springs Pediatrics accepts cash, personal check, Visa/Master Card/Discover debit cards and credit cards. Surcharges will be assessed for returned checks or co-payments not made at the time of service.

Our contracts with insurance companies require that we verify your current coverage and collect a co-payment at each visit. If your insurance plan requires deductibles and co-insurance, you will be responsible for these charges. **Please bring your insurance card to every appointment.**

Fees for Non-Covered Services

The following fees will be charged for services that are not covered by insurance:

- Missed sick appointment (if not cancelled 2 hours prior) \$25
- Missed routine well visit (if not cancelled 24 hours prior) \$50
- Late arrival for well visit (more than 15 min after scheduled start) \$50 + reschedule
- Returned check \$35
- Co-payment not paid at time of service \$20
- School/sports/daycare/camp form (waived if presented at time of well visit) \$10
- "Rush" (same day) forms (waived if presented at time of well visit) \$15

We are available on Saturdays to treat your urgent patient needs. However, appointments scheduled on Saturdays, after 5PM on Monday's and Thursday's and on holidays will be subject to a \$30 surcharge. If you are insured, this charge will be billed to your insurance carrier. If declined by them, it will be charged to you.