106 Hyannis Drive
Holly Springs, NC 27540
(T) 919-249-4700
(F) 919-249-4701

APPOINTMENT SCHEDULING

Most parents want after school appointments but that leaves only 2 ½ hours per day to meet this understandable, but impossible desire. We do our best to be fair in the number of morning visits and to accommodate our patient's needs. It is, however, necessary to schedule certain appointments in the morning based on the provider's allotted time. This is how the afternoon remains efficient.

Our office schedules a limited amount of appointments per day to maintain the quality of our service. Therefore, when appointments are missed or rescheduled, the patient will be rescheduled *according to our schedule*. This may result in a delay of being seen by the providers. We will do our very best to reschedule in a timely manner, however, our quality of service is very important to our practice.

We appreciate that Wake County has school policies regarding absenteeism. We sympathize; however, in their policies it clearly states the allowance for excused absences to attend medical appointments. Our office will provide a school note for any patient seen during school hours.

We will make every attempt to try to be flexible and understand your needs for scheduling purposes. We also are open on some school holidays for your convenience. Thank you for being considerate and understanding our commitment to providing the best health care for your child.

Any concerns regarding any aspect of our office or its policies are welcomed and can be submitted by e-mail to tcox@myhspediatrics.com. Our goal is to always attempt to satisfy all reasonable desires of the families we treat.

If parent is signing, please list child's/children's full name(s) and Date of Birth (DOB):

Name DOB	Name DOB
Name DOB	Name DOB
Name DOB	Name DOB

Signature of Parent/Guardian _____ Date _____

Signature of Patient (18 years and older) _____ Date _____